



Cedar Medical Practice Newsletter

**Spring
2025**

SURGERY OPENING TIMES:

Main Surgery
Ashby Road
Monday-Friday
8am-6.30pm

Branch Surgery
(Ironstone Centre)
Monday-Friday
8am-12noon

CONTACT US

Ashby Road Surgery:
(01724) 843375

Branch Surgery :
(01724) 292011



Email:
nl.b81113@nhs.net

Appointments

Our telephone lines are extremely busy between 8am and 10am. For non-urgent requests, please consider calling outside these times.

Alternatively you can use our Online Consultation Service via the link on our website.

Appointment requests with our Nursing Team will be booked for you directly. For all requests for contact or appointments with the Doctors or Clinical Practitioners, our Reception Team will book you onto our daily triage list and you will be contacted back with either an appointment booking with the most appropriate clinician or with relevant clinical advice. You may wish to request a specific clinician and this will be taken into consideration with your request, however this will be dependent on daily availability. We offer both telephone and face-to-face appointments for your convenience. Whilst waiting to be contacted back, if your symptoms worsen, please call NHS111 or attend A&E.

Vaccinations

The new RSV vaccination programme has now commenced, along with Spring Covid boosters.

Please book an appointment if you receive a message or letter informing you that you are eligible for a vaccination.



Prescription Requests

Just to remind you, we do not take prescription requests via the telephone. You can order your prescription online, via the NHS App, drop your request into the Surgery or via our dedicated prescription email address:

✉ hnyicb-nl.prescriptionscedarmedical@nhs.net



111

Outside Normal Surgery Hours

If you require urgent medical assistance outside our normal surgery hours **please telephone NHS 111**.

The NHS 111 service will advise/direct you to the appropriate local service. All telephone calls to the 111 service are free from both landlines and mobiles.

Do more with the NHS App!



- 🔑 Order repeat prescriptions
- 📅 Book appointments
- 👁️ View your records
- And much more...



For further information please visit our website:
www.cedarmedicalpractice.co.uk



Training Afternoon

Closure Dates

Cedar Medical Practice will be closed from 1pm for staff training on the following Wednesday afternoons:

- ◆ 9th April 2025
- ◆ 14th May 2025
- ◆ 11th June 2025
- ◆ 14th May 2025
- ◆ 11th June 2025
- ◆ 9th July 2025
- ◆ 13th August 2025
- ◆ 10th September 2025
- ◆ 8th October 2025
- ◆ 12th November 2025
- ◆ 10th December 2025

Bank Holiday

Closure Dates

- ◆ Friday, 18th April 2025
- ◆ Monday, 21st April 2025
- ◆ Monday, 5th May 2025
- ◆ Monday, 26th May 2025
- ◆ Monday, 25th August 2025
- ◆ Thursday, 25th December 2025
- ◆ Friday, 26th December 2025



Pharmacy First

In May 2023, NHS England and the Department of Health and Social Care announced a delivery plan for recovering access to primary care. Part of the plan includes enabling patients to get certain prescription medications directly from a pharmacy, without a GP appointment.

This new service is expected to free up GP appointments for patients who need them most and will give people quicker and more convenient access to safe and high quality healthcare. It includes the supply of appropriate medicines for 7 common conditions: earache, sore throat, urinary tract infections, sinusitis, shingles, impetigo and infected insect bites - aiming to address health issues before they get worse.

Currently, NHS patients in England must visit their GP to access prescription only medication, meaning repeated GP visits and delays in treatment.

Community pharmacies offer a more convenient way to access healthcare that includes support with healthy eating, exercise, stopping smoking, monitoring your blood pressure, contraception, flu and covid



Armed Forces veteran friendly accredited GP practice

We are an Armed Forces veteran friendly accredited GP practice.

Patient Participation Group

Cedar Medical Practice encourages patients to give their views on how the Practice is doing and would like to receive the opinions of as many patients as possible in order for us to maintain the best possible delivery of care.

As a patient with our Practice your point of view is important and will enable us to enhance your experience when you come to the surgery.

The Patient Participation Group (PPG) has been developed to improve communication between patients and the Practice and will assist us in obtaining your comments/suggestions to help shape and develop the services we provide. The Committee currently consists of 6 volunteer patient representatives who have agreed to attend quarterly meetings to discuss any issues raised by either the Practice or patients. All minutes from our PPG meetings are published on our website.

Christmas 2024 Fundraiser



The Cedar Medical Practice annual Christmas fundraising event was held in December.

A 'Christmas Jumper Day' was held along with a raffle and games to raise money for Lindsey Lodge Hospice.

Total Amount Raised:
£300

